

Terms and Conditions of the Food Warehouse Worcester Instant Win Claw Grabber Game

1. By playing the Game entrants are deemed to have accepted and be bound by these terms and conditions.
2. The promoter is: Iceland Foods Limited of Second Avenue, Deeside Industrial Park, Deeside, Flintshire CH5 2NW (the “**Promoter**”).
3. To be in for chance to win a Prize, participants must attend The Food Warehouse store at Blackpole Retail Park, Blackpole Road, Worcester on Tuesday 14th October 2025 between 08:00 – 14:00 (the “**Entry Period**”) and play the instant win claw grabber game (the “**Game**”). No purchase is necessary.
4. A participant who can successfully use the claw grabber to grab a capsule and drop it down the chute, will win the Prize inside the capsule they have retrieved. If the capsule does not drop down the chute no Prize will be won.
5. There is a limit of one attempt at playing the Game per person. Participation in the Game on behalf of another person will not be accepted.
6. Participation in the Game is restricted to UK residents who are aged 18 years or over. Employees and staff of the Promoter, their respective families and agencies or anyone connected with this Game are not permitted to enter.
7. **Prizes:** There will be a total of three hundred and fifty (350) monetary Prizes available to be won. The Prizes will be inside individual capsules in the claw grabber machine, and the following Prizes will be available to be won:
 - Two hundred (200) capsules containing a prize of **one twenty pence (20p) coin;**
 - One hundred (100) capsules containing a prize of **one two pound (£2) coin;** and
 - Fifty (50) capsules containing a prize of **one The Food Warehouse Voucher in the value of twenty pound (£20).** Additional Terms and conditions apply to vouchers – see voucher for details.

(individually, a “**Prize**” and together, the “**Prizes**”).

8. For the avoidance of doubt the individual capsules do not form part of the Prizes.
9. A Prize will be provided to winners of the Game on site on Tuesday 14th October 2025 to take away immediately after their participation in the Game. The Prize must be taken immediately and will not be stored by the Promoter. It is the responsibility of a winner to collect their Prize. Prizes not collected by 14:30 will be forfeited. Prizes may not be claimed by a third party on behalf of a winner.

10. Prizes are subject to availability – once prizes have gone the Game will be over and no more entries will be taken. All Prizes are non-negotiable, non-transferable and non-exchangeable. Where the Prize is a voucher, no cash alternative will be offered.
11. The Promoter reserves the right to substitute the Prize where circumstances deem this necessary.
12. The outcome of the Game is final, and no correspondence will be entered into. The Promoter reserves the right to cancel or amend the Game or these terms and conditions at any time without prior written notice if circumstances beyond the Promoter's control make this necessary.
13. By participating in the Game, entrants and any winners agree to participate in any reasonable publicity required by the Promoter in relation to the opening of The Worcester Food Warehouse store.
14. Insofar as is permitted by law, the Promoter, its employees or agents will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of participating in the Game or accepting the Prize except where it is caused by the negligence of the Promoter, its agents or employees. Your statutory rights are not affected.
15. Each winner's name and county will be made available on request to the Promoter. Please contact Iceland Customer Care on 0800 328 0800. Lines are open between 8am-9pm Monday-Friday, 8am-8pm Saturday, and 8am-6pm Sunday (opening hours subject to change and calls may be recorded). If winners wish to object to their name and county being made available in the winners list, they must inform the Promoter when they collect their prize. Please note that in such circumstances, the Promoter may still be required to share this information with regulators and/or other law enforcement authorities.
16. The only personal data the Promoter will process about each entrant for the purpose of the Game is their name, email address, and postal address, and for the winner, their telephone number, email address and postal address for confirming that they have won the Prize ("**Personal Data**"). The Promoter will process Personal Data fairly and lawfully in accordance with the principles of the Data Protection Act 2018 and its privacy policy, which can be found at: <http://www.iceland.co.uk/privacy-policy>. Any questions about these should be directed to the Data Protection Officer at dataprotection@iceland.co.uk. The Promoter may be required by law or court order to share Personal Data with the police or other law enforcement authorities.
17. The Game is governed by the laws of England and Wales and is subject to the exclusive jurisdiction of the courts of England and Wales.